



# NIE Networks has outlined 15 commitments which demonstrate how we facilitate competition.

1

We define compliant behaviours in a competitive market and will foster a compliant culture to facilitate competition in connections.

2

We welcome open and efficient competition in the connections market in which we operate.



3

We will align to industry best practice in facilitating competition in connections as outlined in the GB Competition in Connections (CiC) Code of Practice, for activities deemed contestable in Northern Ireland.

4

We inform customers and interested parties on how they can avail themselves of competition in connections. Our website contains consistent and clear information for connection customers that enables them to access the competitive connections market.



5

We allocate costs fairly and accurately to contestable and non-contestable costs, as outlined in the Contestability Guidelines for Northern Ireland.

6

We will provide customers seeking a new connection with choice. Customers are able to choose to proceed with NIE Networks to complete the full works or to proceed with NIE Networks for the non-contestable works only and with an ICP for the contestable works. This choice is provided in line with our current customer standards.

7

We provide ICPs with the information they require in order to complete contestable connections in Northern Ireland. This information is available through our ICP portal: [www.nienetworks.co.uk/icp](http://www.nienetworks.co.uk/icp)



8

We ensure that the point of connection is the same irrespective of whether an ICP or NIE Networks undertakes the contestable works.

9

We ensure that the charges for the non-contestable works in the full works offer and the contestable offer are comparable, irrespective of whether an ICP or NIE Networks undertakes the contestable works.

10

We review ICP designs <5MW within 10 working days and >5MW within 20 working days. These are voluntary standards and we reserve the right to extend this timeframe.



11

We provide ICPs with a list of NIE Networks approved equipment and suppliers.

12

We recognise the assurance role that the National Electricity Registration Scheme (NERS) provides NIE Networks and all GB DNOs to assess and validate the ability of ICPs to undertake contestable connections.



13

When undertaking ICP inspections, we specify any non-conformance and set out the corrective actions that need to be undertaken by the ICP. On completion of the corrective actions, the ICP shall advise us and we shall be entitled to revisit the site and carry out a further inspection.

14

We publish criteria around land rights required for assets that NIE Networks will adopt, which are no more onerous than those we would seek for our own connections activities.



15

We outline the complaints process where any party considers that we are not meeting our obligations to facilitate competition in connections.

These 15 commitments will be communicated to all employees and will be publicly available on our NIE Networks website.